


QUICKTRIP

user's manual

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1.Frequently Asked Questions

Can I change the purchased ticket to another ticket?

Once purchased, the ticket cannot be changed to another ticket.

Please purchase a ticket again after refunding the purchased ticket.

Can I use it offline?

When purchasing tickets or starting to use them, you cannot use them offline. Internet connection is necessary, so please turn on the mobile data function of your smartphone or use a Wi-Fi connection.

While displaying the ticket screen during use, it is designed to work offline, but depending on the operating system and browser of your device, it may not work. In such cases, please use it online.

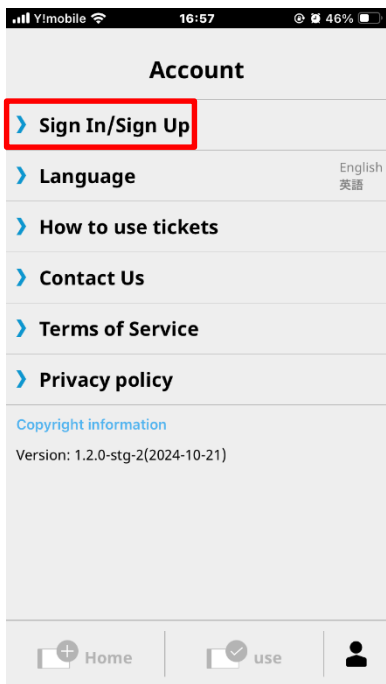


◀ Scan here for frequently asked questions.

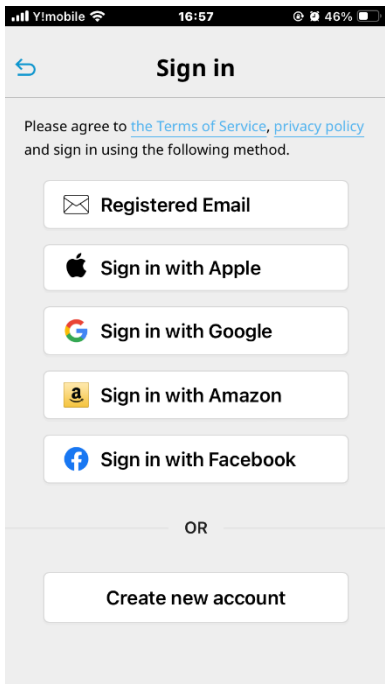
Or, tap "Account" → "Contact Us" to access.

2.Login / New Registration

*Logging in is required to purchase tickets.
*Product image for illustration purposes only. Actual product may vary.

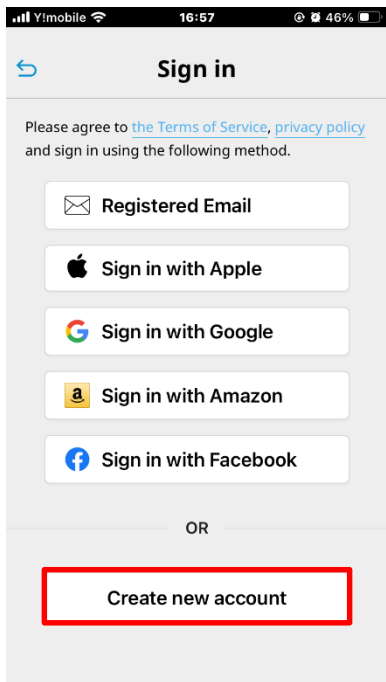


①Tap "Account" and then "Sign In/Sign Up".

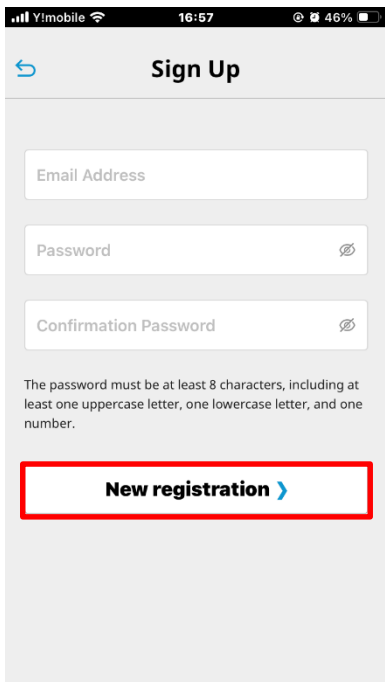


②Register as a new user with social login or email address.

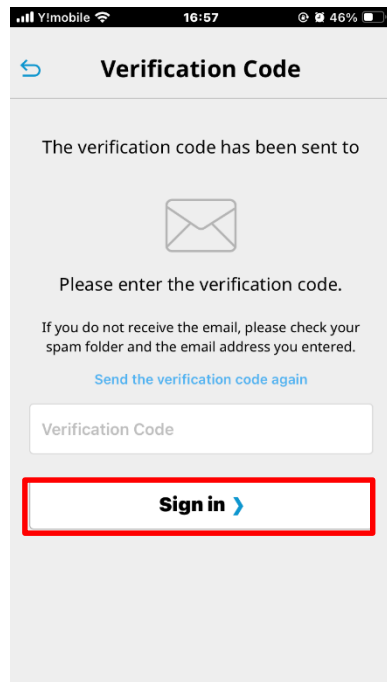
How to Register as a new user with Email



①Tap "Create new account".



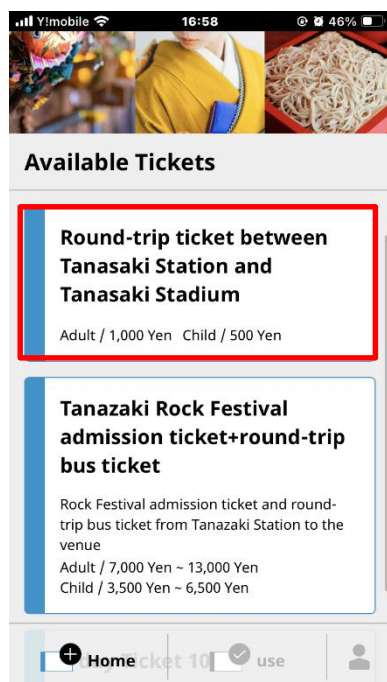
②Enter your email address and password, and tap the "New registration" button.



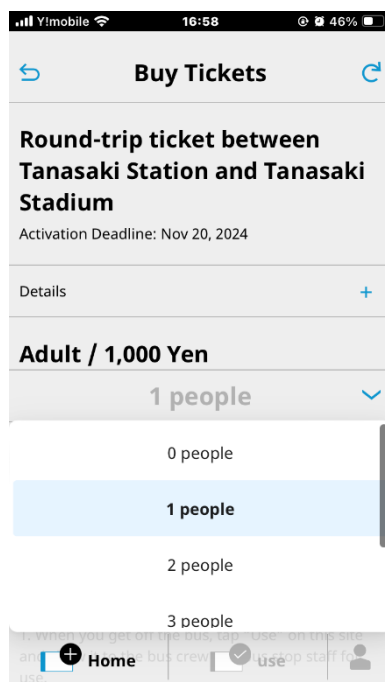
③Please enter the verification code that was sent to the email address you provided, and tap the "Sign in" button to complete the registration.

3.How to purchase a ticket

*Product image for illustration purposes only. Actual product may vary.

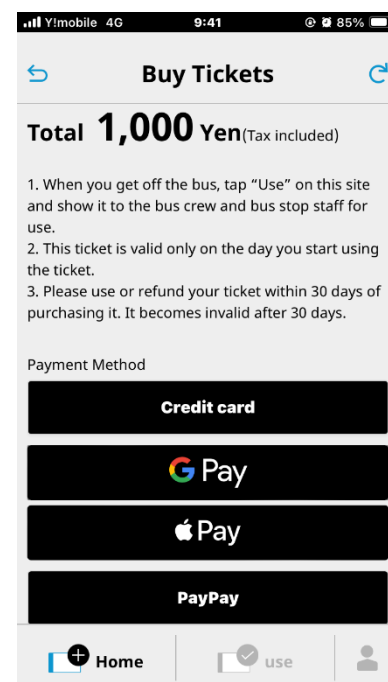


①Select a ticket.



②Select the number of people to use the ticket.

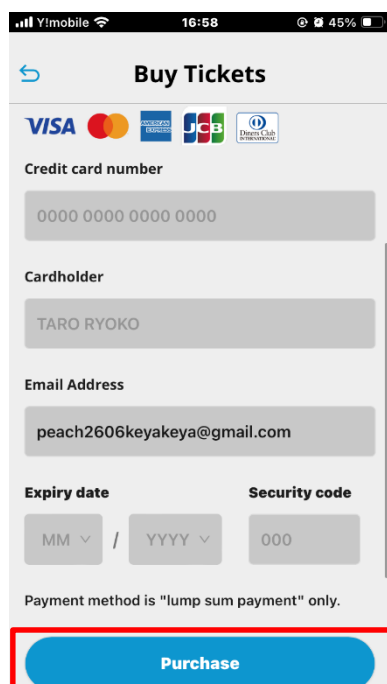
*Please note that this ticket can be used with the same number of passengers as selected at the time of purchase when using a ticket.



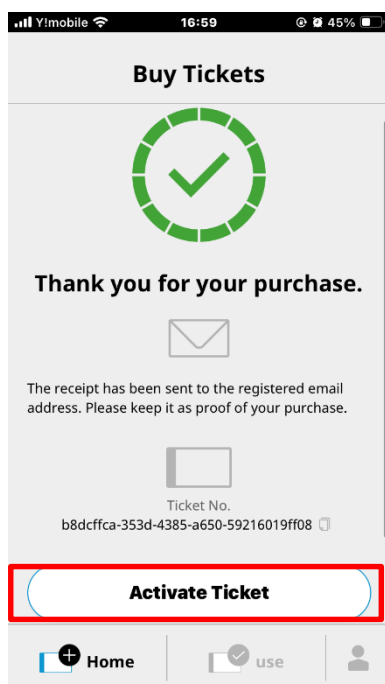
③After confirming the details, select a payment method.

*If you are not logged in, you will be directed to the login screen, so please log in and proceed to payment.

*Available payment methods (credit card, Google pay, Apple pay, PayPay)



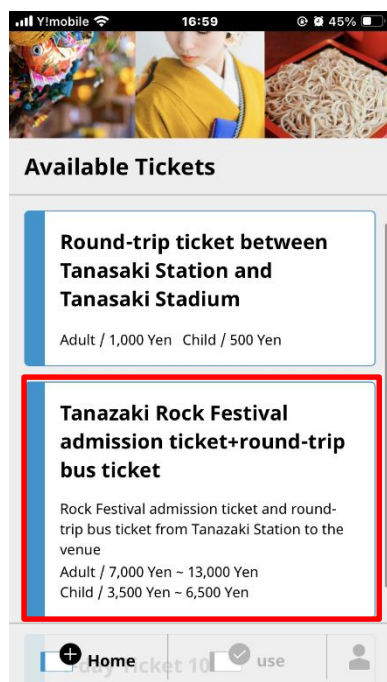
④Enter the necessary information.
Please tap the "Purchase" button.



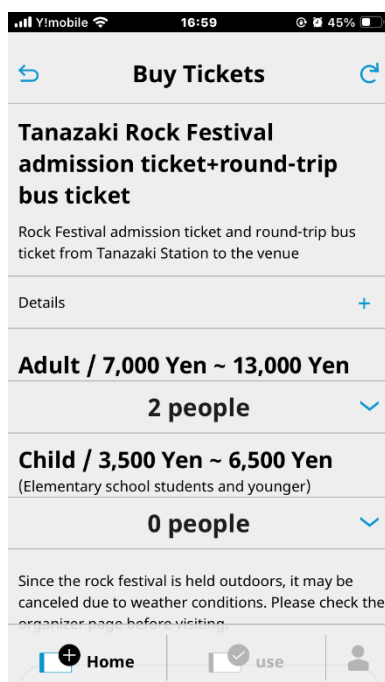
⑤To use the ticket immediately, please tap the "Activate Ticket" button.

4.How to purchase a reserved ticket-1

*Product image for illustration purposes only. Actual product may vary.

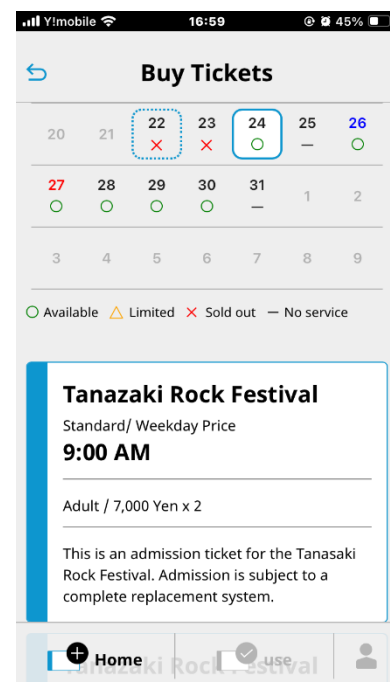


①Select a ticket.



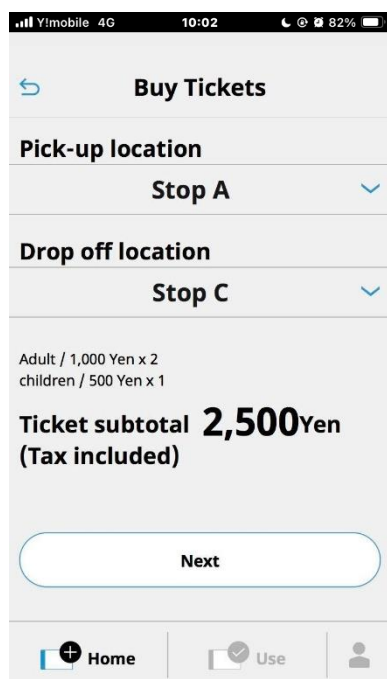
②Select the number of people to use the ticket.

*Please note that this ticket can be used with the same number of passengers as selected at the time of purchase when using a ticket.

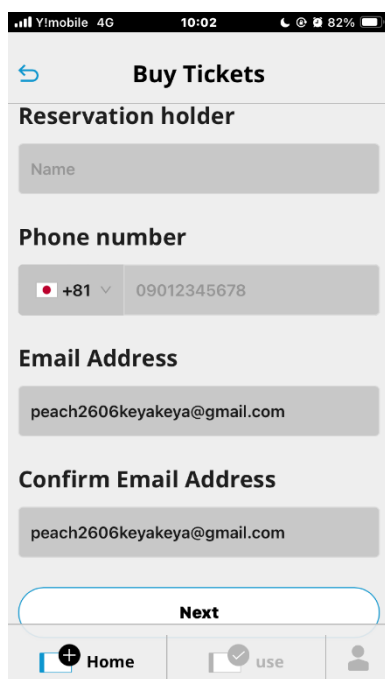


③Select a date.

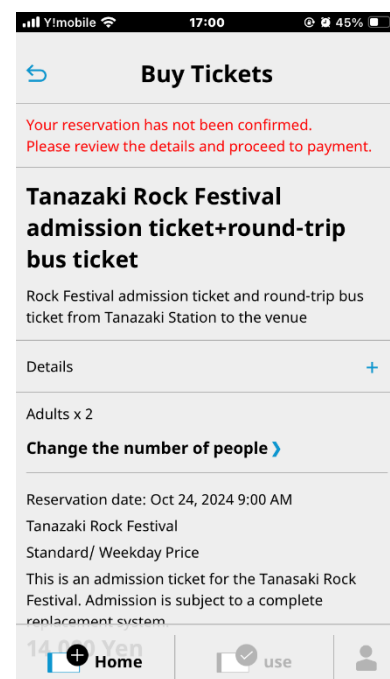
*If you are not logged in, you will be directed to the login screen, so please log in and proceed to payment.



③If you need to select a boarding area, choose both the boarding location and the drop-off location.



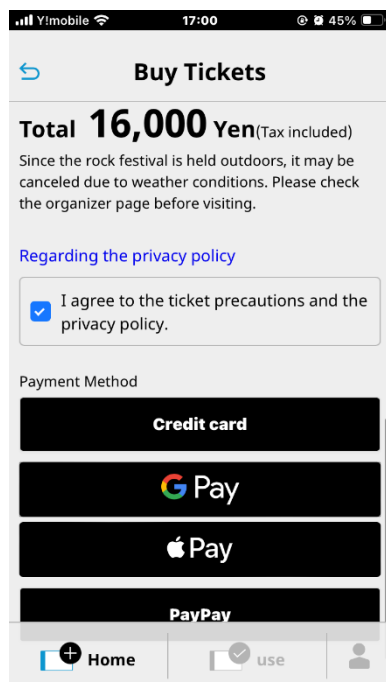
④Enter the name, telephone number and email address of the booking representative.



⑤Enter the necessary information.

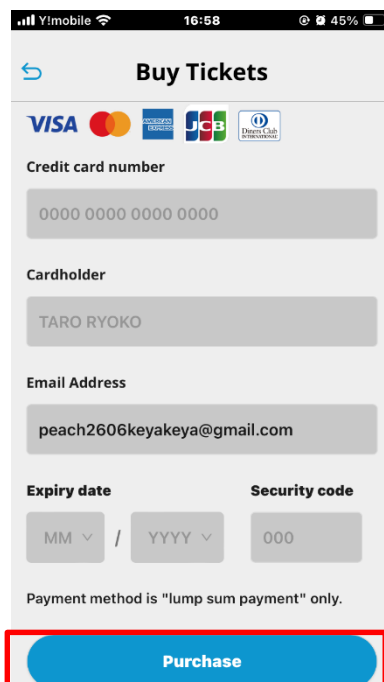
4.How to purchase a reserved ticket-2

*Product image for illustration purposes only. Actual product may vary.



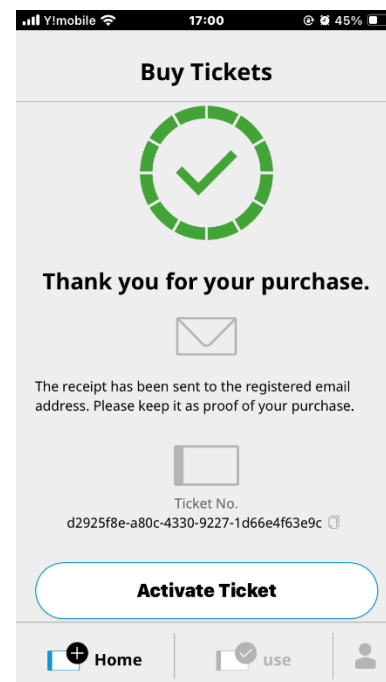
⑥After confirming the details, select a payment method.

*Available payment methods (credit card, Google pay, Apple pay, PayPay)



⑦Enter the necessary information.

Please tap the "Purchase" button.

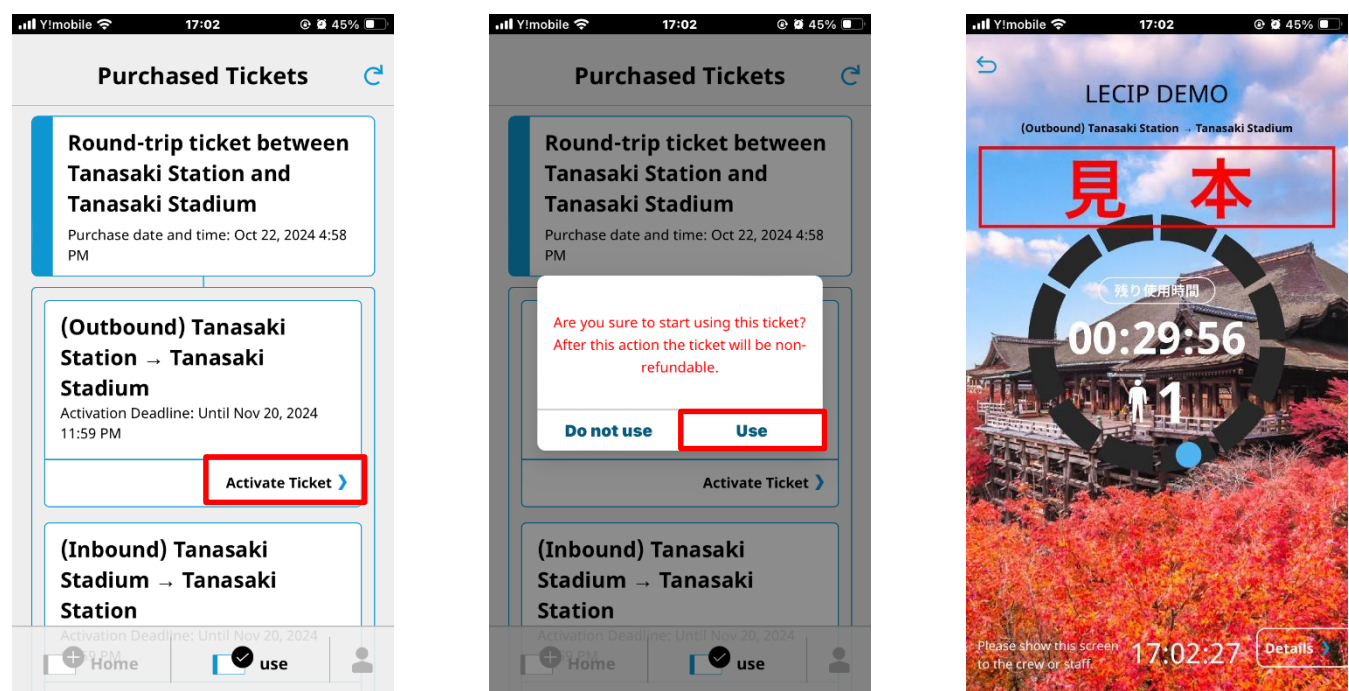


*The reserved ticket automatically starts to be used at the time it is booked.

5.How to activate a purchased ticket①

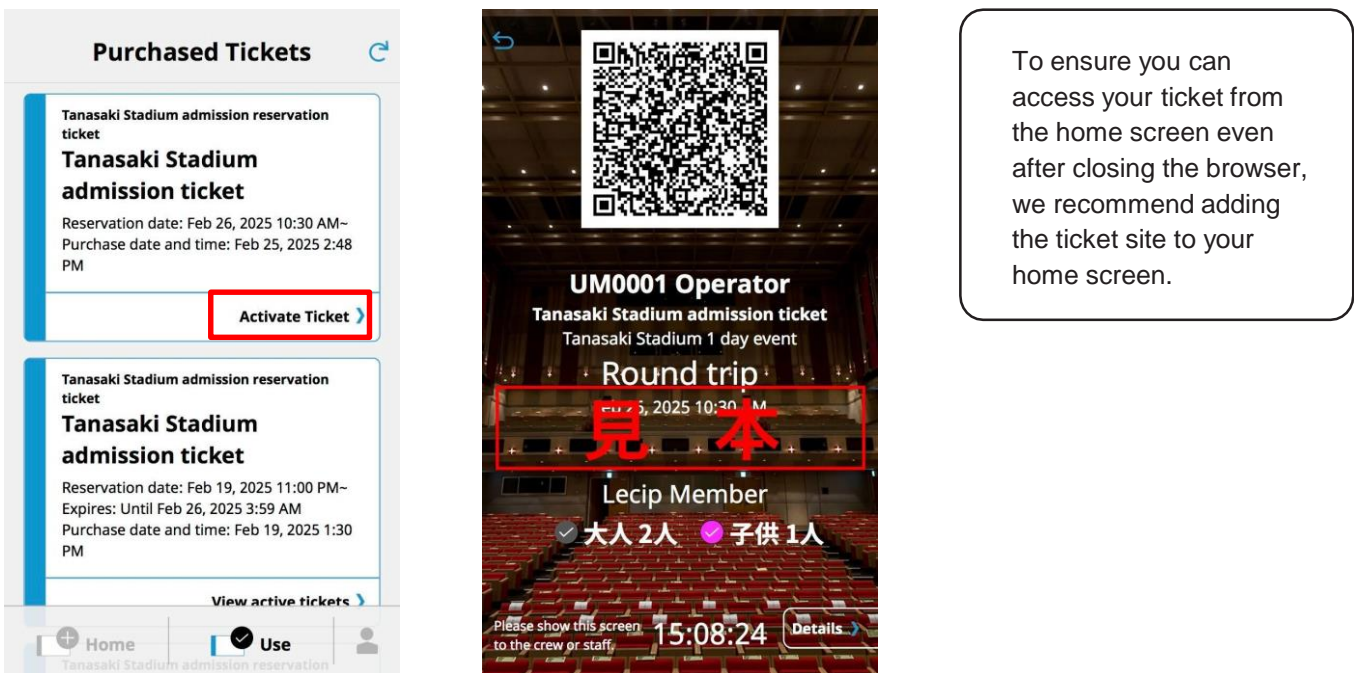
Please use with the same number of users specified at the time of purchase.
*Product image for illustration purposes only. Actual product may vary.

To display a ticket



- ① Tap 'use' and then tap 'Activate Ticket' on the ticket you want to use.
* The reserved ticket automatically starts to be used at the time it is booked.
- ② Tap the "use" button just before showing it to the crew or attendant.
- ③ Please present the ticket screen to the crew or attendant.

To display a two-dimensional code ticket

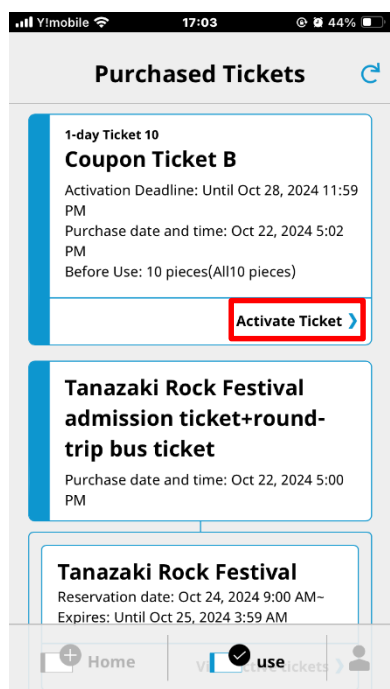


To ensure you can access your ticket from the home screen even after closing the browser, we recommend adding the ticket site to your home screen.

- ① Tap 'use' and then tap 'Activate Ticket' on the ticket you want to use.
- ② Please present the ticket screen to the crew or attendant.
Please show the wo-dimensional code to the crew or attendant for authentication, after which you will be able to use it.

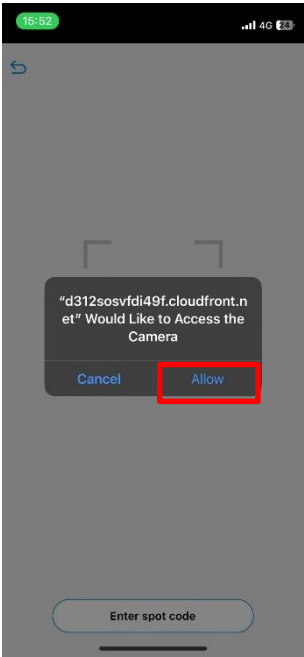
5.How to activate a purchased ticket ②- 1

*Please use with the same number of users specified at the time of purchase.
*Product image for illustration purposes only. Actual product may vary.



①Tap 'use' and then tap 'Activate Ticket' on the ticket you want to use.
* The reserved ticket automatically starts to be used at the time it is booked.

To read a two-dimensional code

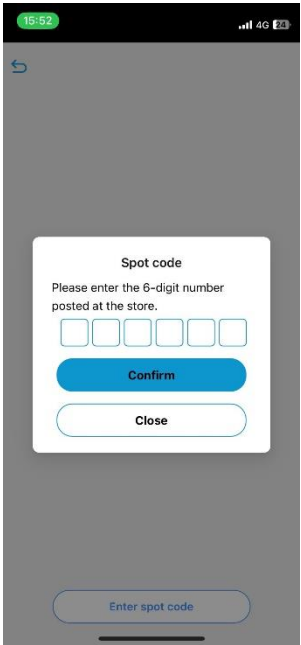


②-1
Allow access to the camera.



②-2
Read the 2D code posted in the shop.

To enter a spot code



②Enter the six-digit number.

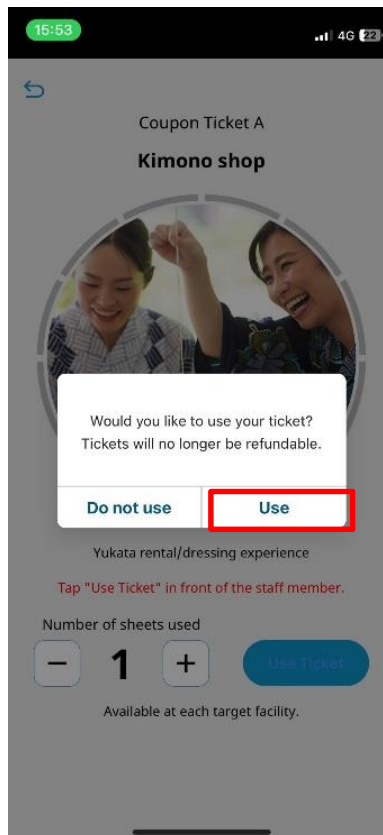
6.How to activate a purchased ticket ②- 2

*Please use with the same number of users specified at the time of purchase.

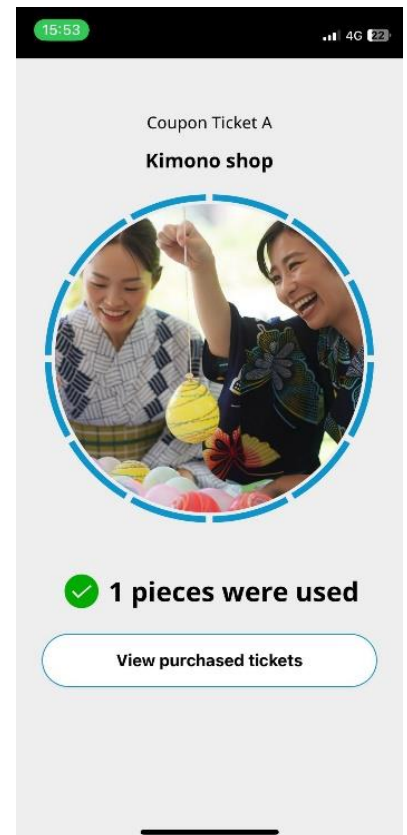
*Product image for illustration purposes only. Actual product may vary.



③In front of the crew or attendant, select the number of sheets to use and Tap the 'Use Ticket' button.



④Tap the 'Use' button to start using the ticket.

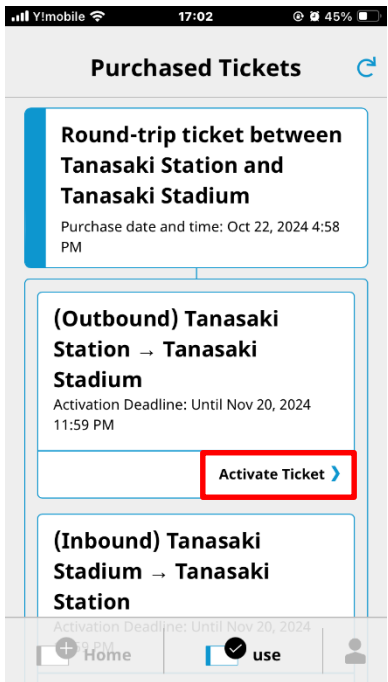


This screen indicates completion of use.

7.How to show a activated ticket

*Please use with the same number of users specified at the time of purchase.
*Product image for illustration purposes only. Actual product may vary.

To display a ticket



Tap 'Activate Ticket' on the ticket you want to view.



To display a two-dimensional code ticket

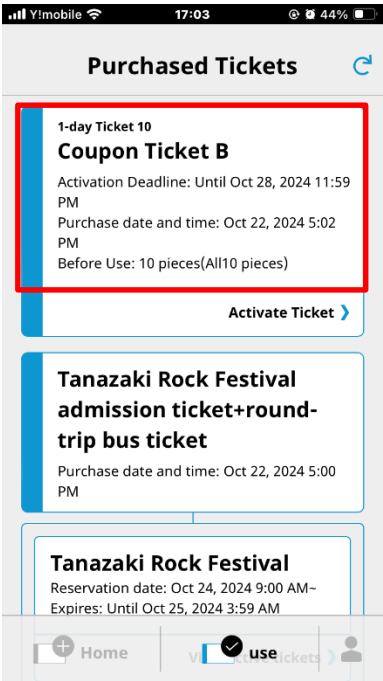
If your Internet connection is unstable or you are offline, the ticket screen may not appear. In this case, please show the crew or attendant the receipt that was sent to your e-mail when you purchased your ticket.



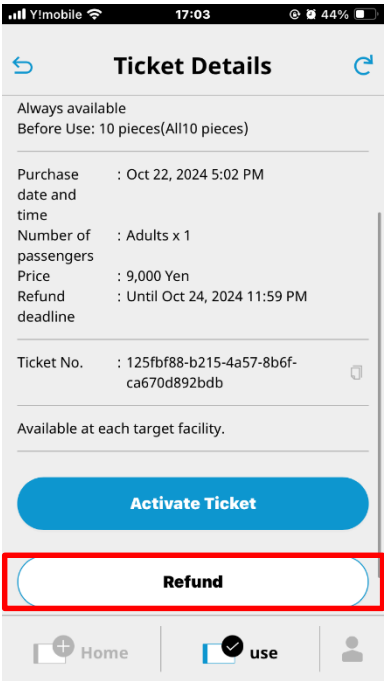
Tap the ticket screen to switch the design to be displayed.

8.How to refund a ticket

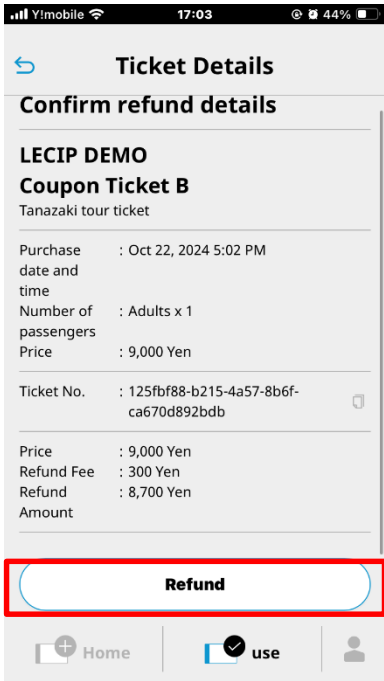
*Only tickets before activation can be refundable.
*Product image for illustration purposes only. Actual product may vary.



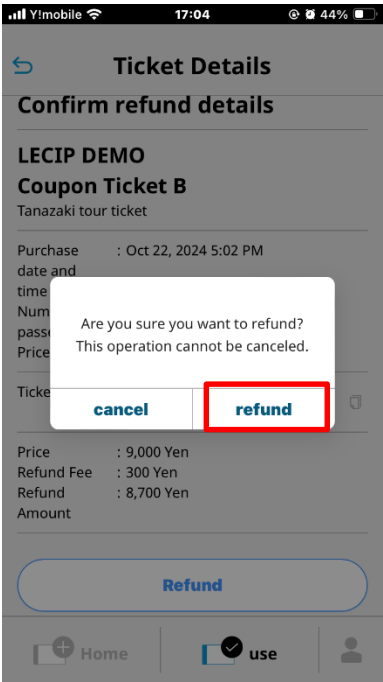
①Tap the "use" and select the ticket you want to refund.



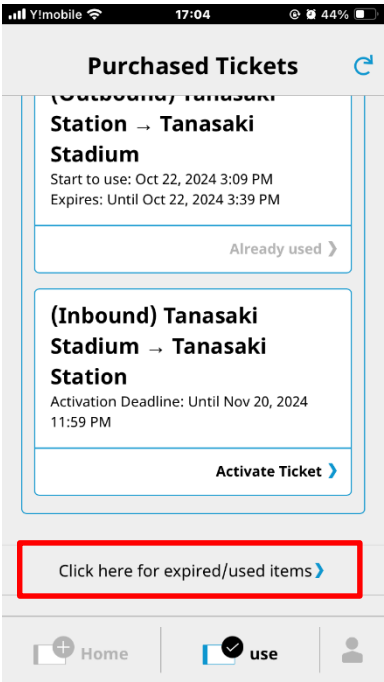
②Please tap "Refund".



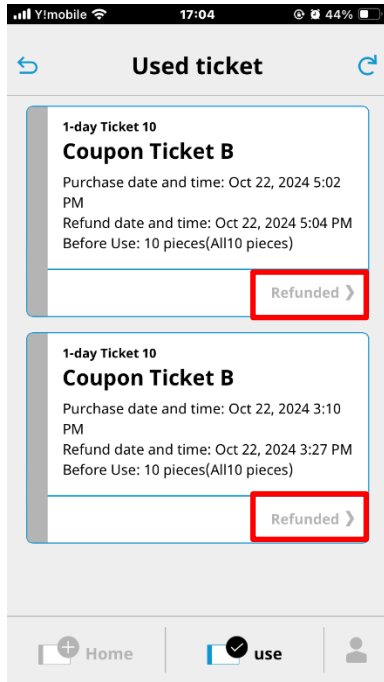
③After confirming the refund details, tap the "Refund" button.



④ Please double check the confirmation message and tap the "refund" button to proceed.



How to check for a refund ①
Tap 'use' and then tap 'Click here for expired/used items'.



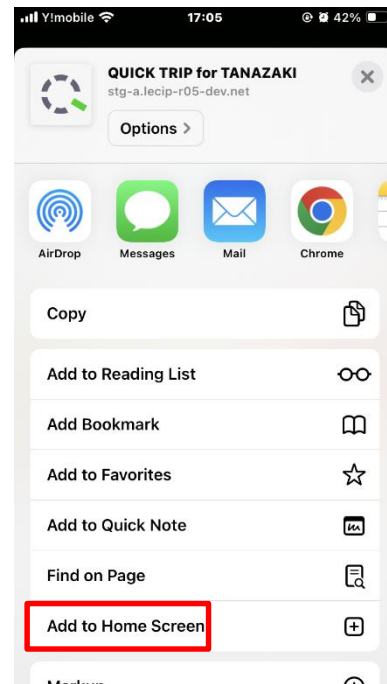
How to check refund ②
The message 'Refunded' will be displayed.

* You will also receive an email to your registered email address.

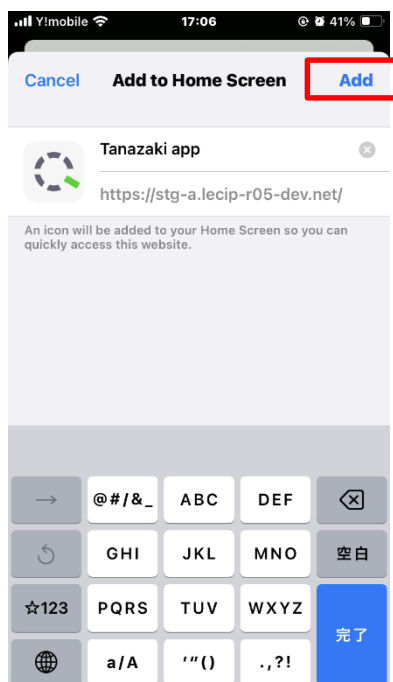
9.How to add to home screen : For iPhone



①Open the ticket sales site on Safari and tap the share button located in the center of the bottom of the browser.



②Tap "Add to Home Screen" in the displayed menu.



③Tap "Add" located in the upper right corner.

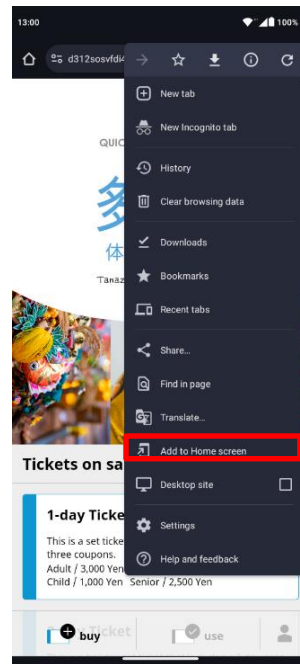


④An icon will be added to the home screen.

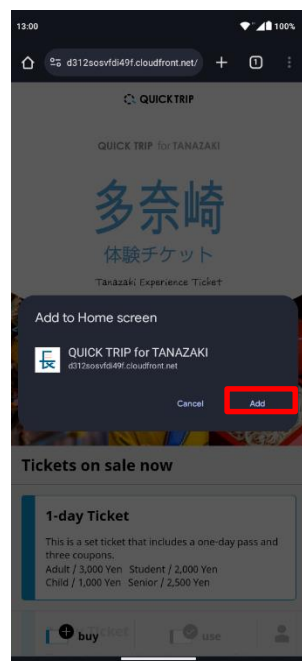
10.How to add to home screen : For Android



①Open the ticket sales website on Google Chrome and tap the menu button located in the top right corner of the browser.



②Tap "Add to Home screen" in the displayed menu.



③Tap "Add".



④An icon will be added to the home screen.